

## **Spokane Hydroseed LLC Messaging Opt-In Consent Process**

Consumers opt in to receive SMS messages from Spokane Hydroseed LLC through verbal consent. Staff members follow this process: The staff member asks for the customer's phone number and then reads the following script to the customer: Do you want to receive informational messages from Spokane Hydroseed LLC? Message frequency varies. Message and data rates may apply. Reply STOP to unsubscribe or HELP for help. Our combined privacy policy and messaging terms and conditions are available by request. The customer then provides verbal agreement to receive messages.

By opting in, the customer agrees to receive messages from Spokane Hydroseed LLC. The types of messages that will be sent include general conversational messaging to answer questions, provide support, schedule service appointments, send appointment reminders, and respond to customer inquiries about lawn care after appointments. Message frequency varies. Message and data rates may apply. Customers can text HELP for support or more information and STOP to unsubscribe at any time.